



SOURCE OF STREAM

2024 Conference

Canada's Premier Stormwater and Erosion and Sediment Control Conference

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Source to Stream Conference
March 27, 2024
Brampton, Ontario

Constructing Streams – Changing Approaches and Lessons Learned from 10+ Years of Public Consultation



Presenters:

Sarah Anderson, City of Kitchener

Heather Amirault, Stantec

Steve Brown, Stantec





Agenda

1. Public Consultation - Engineering and City Perspectives
2. Who Should Be Consulted?
3. The Early Years
4. Modern Consultation Approaches
5. The Future of Consultation
6. Key Takeaways



Why We Consult

The View from Engineering

Consulting:

- Fulfills Terms of Reference
- Is Part of Permitting Process
- Reduces Opposition and Makes Construction Go Smoother

Consulting Also:

- Allows Community Input
- Can Provide Valuable First-Person History

Why We Consult

The View from The City

- Regulatory Requirements
- Get Ahead of the Story
- Reduce Opposition, Manage Outrage
- Build Trust, Be Accountable
- Leverage Community Knowledge





Fostering a CARING CITY together

We welcome residents of all ages, backgrounds and lived experiences. We work together on the decisions that matter to us and have a meaningful influence in our community. We're healthy and thriving as we easily access the diverse and inclusive programs and services we need to succeed.



- Advance truth and reconciliation
- Municipal newcomers strategy
- Enhance city's engagement practices
- Community centre operating model
- City-led recreation and leisure program review
- Leisure facilities master plan update
- Community grants review



Who We Consult



Who We Consult

- Who will be most impacted?
- Who's likely to be left out?
- Neighbours and community groups
- Make changes to increase participation
- Regulators





How It Started

Victoria Park Lake (2012)

Victoria Park Lake (2012)

- EA Minimum Requirements
- One-Way PICs
- Letter Mail-Outs





How It Started

Filsinger Park (2015)



Filsinger Park (2015)

- PICs and individual meetings
- Reactionary Responses and Late-Stage Design Changes
- Lesson – A Picture is Worth a Thousand Words





How It's Going

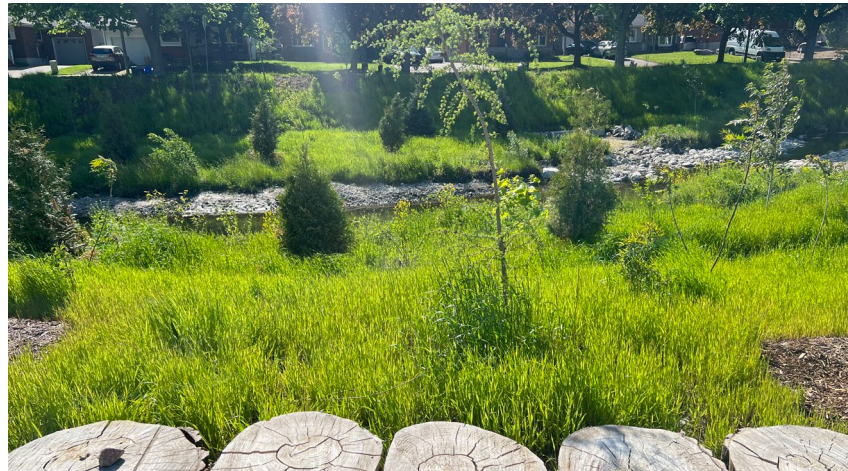
Montgomery Creek (2022)





Montgomery Creek (2022)

- Learning Why We Should Consult Early and Often
- Engaging With Empathy
- Integrated Design





How It's Going

Schneider Creek EA



Schneider Creek EA

- Incorporating Indigenous Knowledge and Priorities
- When Impacts Are High, Tailor Communications
- Focus on Accessibility and Inclusion

Where We're Headed

The View from The City

Spectrum of Public Participation



- From Check-Box Engagement to Meaningful Engagement
- Increase Collaboration and Buy-In
- Improved Project Outcomes
- Equity and Inclusion

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Where We're Headed The View from Engineering

- Not Just a Check Box
- Want to be Implementing Best Practices
- Seek Input Early From Impacted Groups
- Better Project Outcomes

Key Takeaways

1. Communicate Early and Often
2. Keep Your Target Audience In Mind
3. Good Engagement = Good Outcomes





Questions & Answers



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